

SYLLABUS  
PART I  
EDISON COMMUNITY COLLEGE  
COM 228S INTERPERSONAL COMMUNICATION  
3 CREDIT HOURS

**COURSE DESCRIPTION**

Further study and practice in techniques of effective interpersonal communication. Appropriate for any student who desires to improve personal communication skills beyond the fundamental level.

Prerequisite: COM 121S.

**COURSE GOALS**

The student will:

Bloom's Level		
3	1. Develop formative goals for the improvement of personal attribution processes in interpersonal relationships.	
5	2. Conduct an effective interview.	
3	3. Research standards of nonverbal behavior in other cultures.	
4	4. Analyze interpersonal conflict.	
3	5. Develop strategies for integrative conflict resolution.	
4	6. Diagnose dysfunctional aspects of interpersonal communication.	
3	7. Apply general concepts in interpersonal communication to specific contexts.	

**CORE VALUES**

The Core Values are a set of principles that guide in creating educational programs and environments at Edison. They include communication, ethics, critical thinking, human diversity, inquiry/respect for learning, and interpersonal skills/teamwork. The goals, objectives, and activities in this course will introduce/reinforce these Core Values whenever appropriate.

**TOPIC OUTLINE**

1. Attribution theories
2. Interviewing skills
3. Nonverbal communication across cultures
4. Conflict
5. Dysfunctional communication
6. Topics in applied interpersonal communication